

It's greatly opportunity for me to make calls through Videophone Relay Service (VRS) because I finally feel comfortable to use my language to express (I mean American Sign language). For example, I was shocked when I got a bill from dentist, I called thru VRS and understood that its bill was offered if I want to do some teeth works. We agreed to take a step by step by making several appointments like processing little by little. It was very clear communication among us through VRS better than writing notes which I hate because of arthritis.